



Gníomhaireacht Bainistíochta an Chisteáin Náisiúnta
National Treasury Management Agency

An Ghníomhaireacht um Éilimh ar an Stát
State Claims Agency

Claims Update – What's been happening?

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Claims (GIS)



What's been happening: Claims Update



**Property Damage
Trends – Spotlight on
Electric Vehicles**



**Investigation
Update**



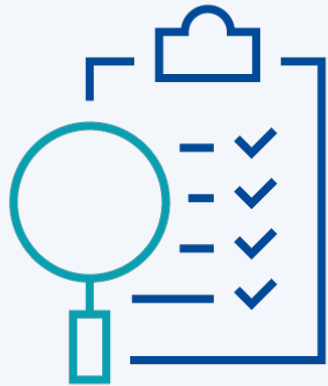
**IRB Mediation
Update**

Property Damage Trends – Spotlight on Electric Vehicles



- Longer repair time therefore costlier claims– loss of use longer
- Fire risks for State authorities?
- Parts/replacement delays – alternatives?
- Slip and trip risk from trailing cables - indemnities in place?
- Cyber attack vulnerabilities?
- Run out of electric juice? Decreased response times- risk assessment?
- Power cuts?

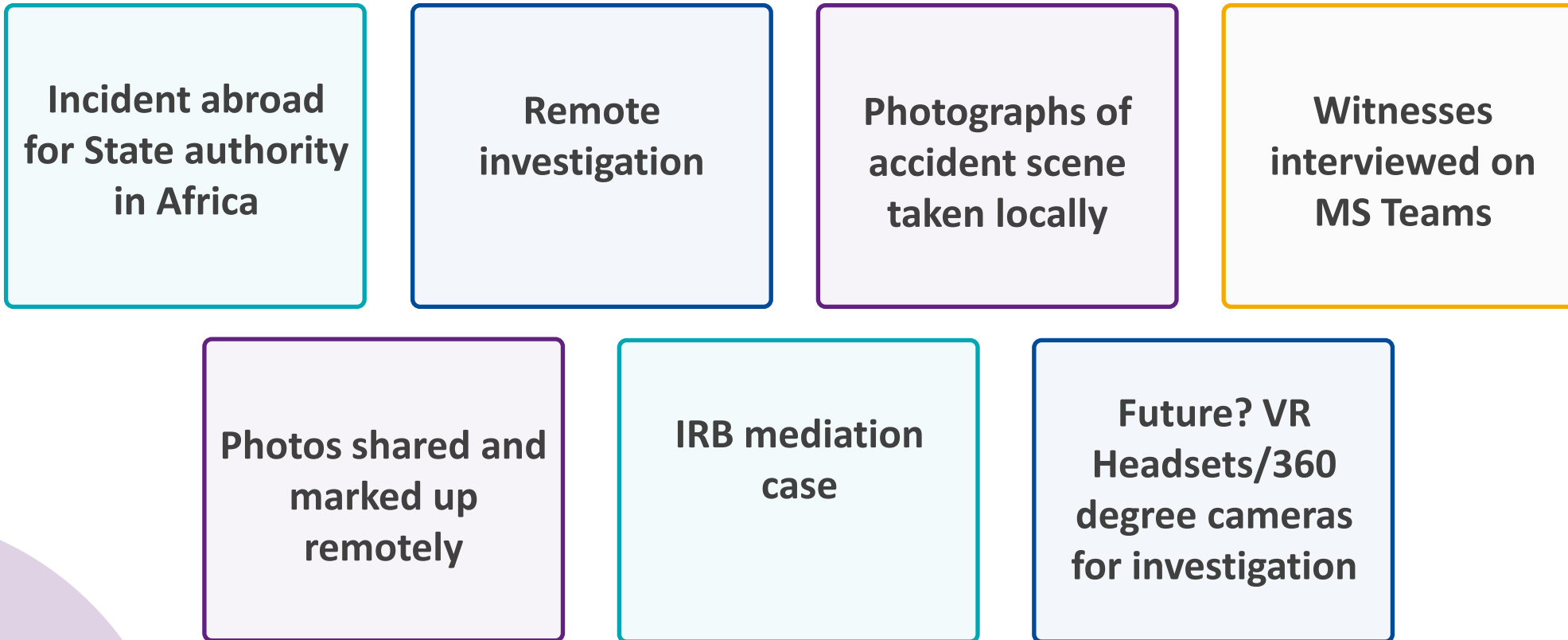
Investigation Update



Investigations Recap

- ✓ Engage with State Authority Nominated Liaison to carry out detailed investigation into the claim
- ✓ Undertake detailed consultation with your State authority and any witnesses in relation to the claim
- ✓ Respond to queries, as appropriate, from the State authority

Recent Investigation #1



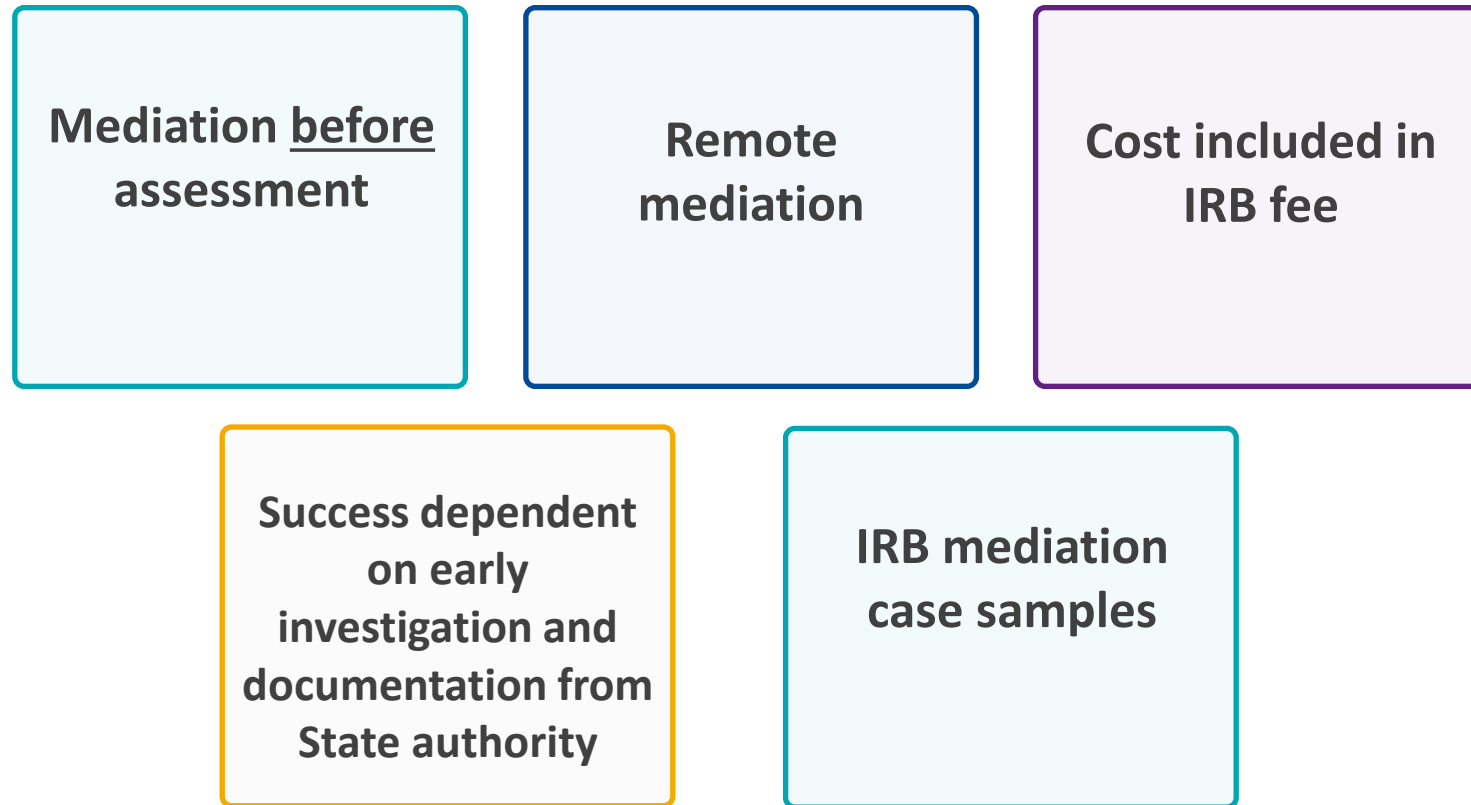
IRB Mediations



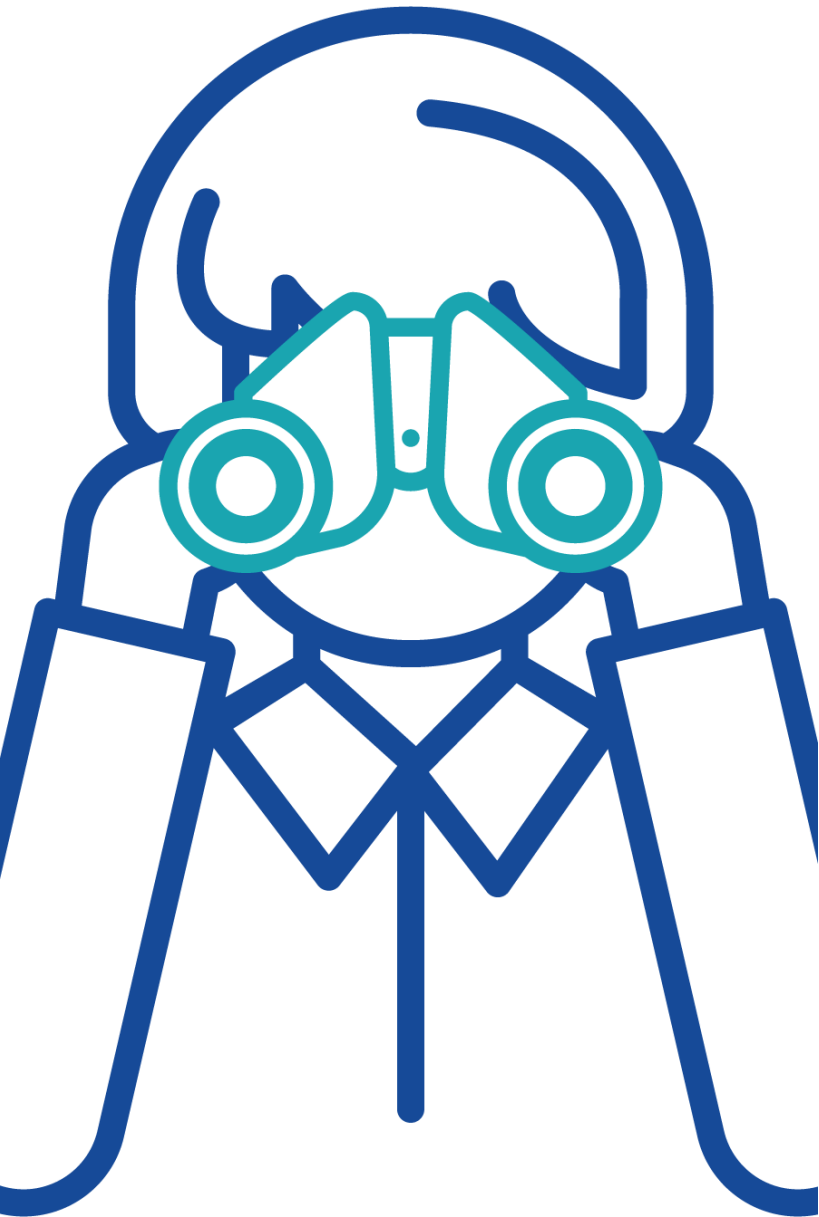
Recap:

- ✓ Liaise with State Authority Nominated Liaison as required – form a view on claim
- ✓ IRB mediation process (see claims update)
- ✓ If SCA and plaintiff agree with IRB assessment, end of claim
- ✓ Where one party disagrees with IRB assessment, plaintiff progresses to litigation
- ✓ Update State authority and respond to any queries

IRB Mediations



IRB Mediation



Case Study #1

Key Details

- Elderly claimant - trip and fall
- Witness difficulty (left employment) so case to resolve
- Photos taken of locus to illustrate to mediator and represent State authority position

Outcome

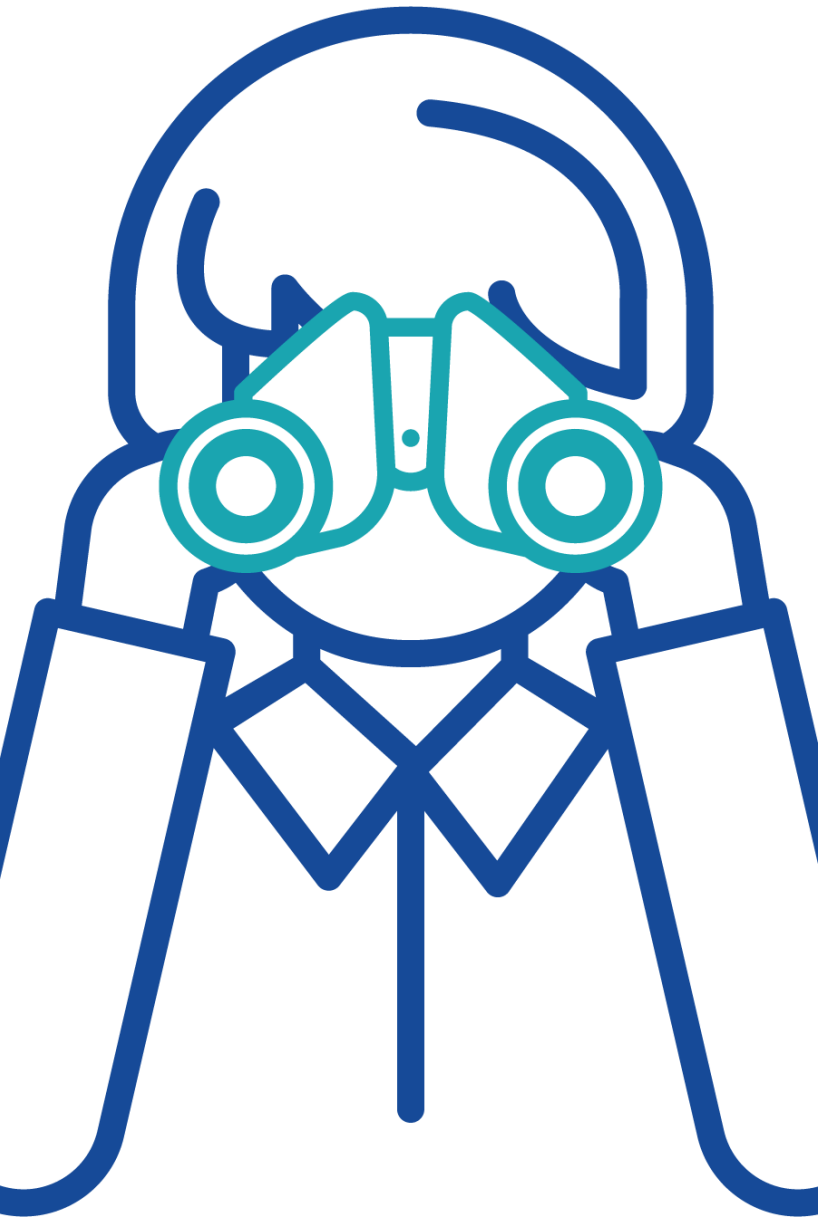
- Mediation took place one month after IRB notification and case concluded



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IRB Mediation



Case Study #2

Key Details

- Employment matter – sensitive litigation
- Retired employee
- Non compensatory element being sought
- Liability very much an issue where non-State authority potentially party to litigation
- Mediation took place one month after IRB notification and case concluded

Outcome

- CEO apology provided and compensation – couldn't deliver if just assessment
- All within 90 days of receipt of IRB process



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