



Gníomhaireacht Bainistíochta an Chisteáin Náisiúnta
National Treasury Management Agency

An Ghníomhaireacht um Éilimh ar an Stát
State Claims Agency

The Lifecycle of a Claim – A Walkthrough

21 October 2025





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National Treasury Management Agency

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State Claims Agency

Welcome & Introduction

Presented by:

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& Litigation

General Indemnity State Authorities



Government
Ministers



Government
Departments and
Agencies



Attorney
General



Health Service
Executive (HSE)



An Garda
Siochana



Defence
Forces



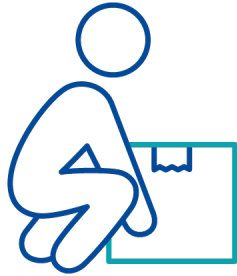
Irish Prison
Service



Community and
Comprehensive
Schools

General Indemnity Scheme Claims

Example claim themes:



Ergonomics (including manual/people handling)



Mechanical components
e.g. defective equipment



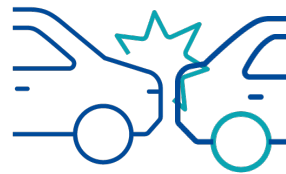
Slips, trips, falls



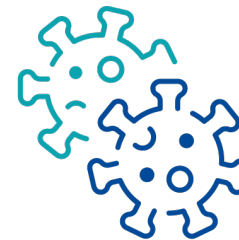
Violence, harassment and aggression



Needlestick and sharps



Crash/collision



Infection and control prevention



Property damage

Obligations of State Indemnity

Under Section 11 NTMA (Amendment) Act 2000, State Authorities must:

Report adverse incidents/claims to the State Claims Agency

Furnish all necessary and requested information and documentation to the State Claims Agency

Permit and assist the State Claims Agency to investigate adverse incidents/claims

General Claims Activity (to end-2024)

Active Claims

6,934

General
Active Claims

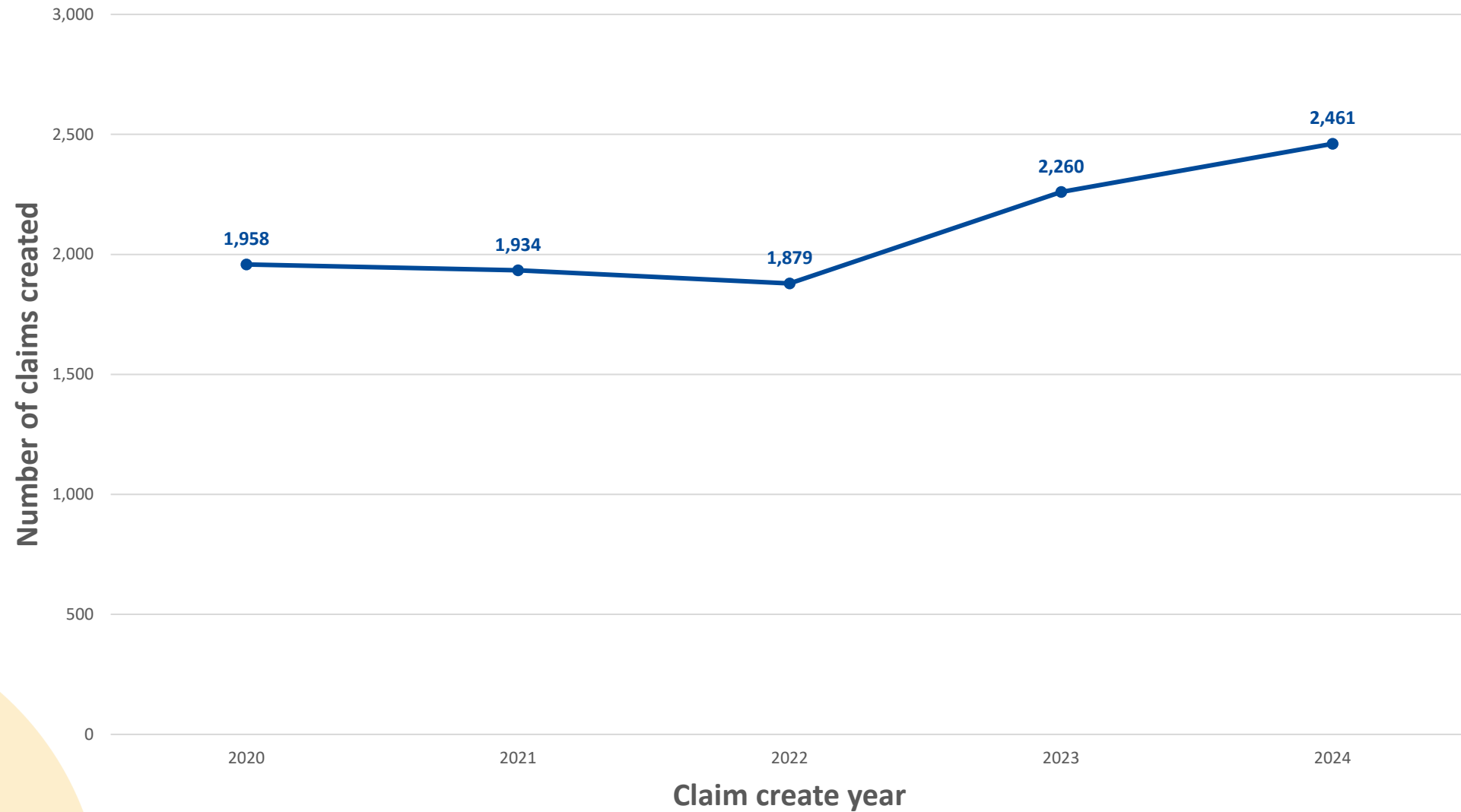
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Outstanding Liability

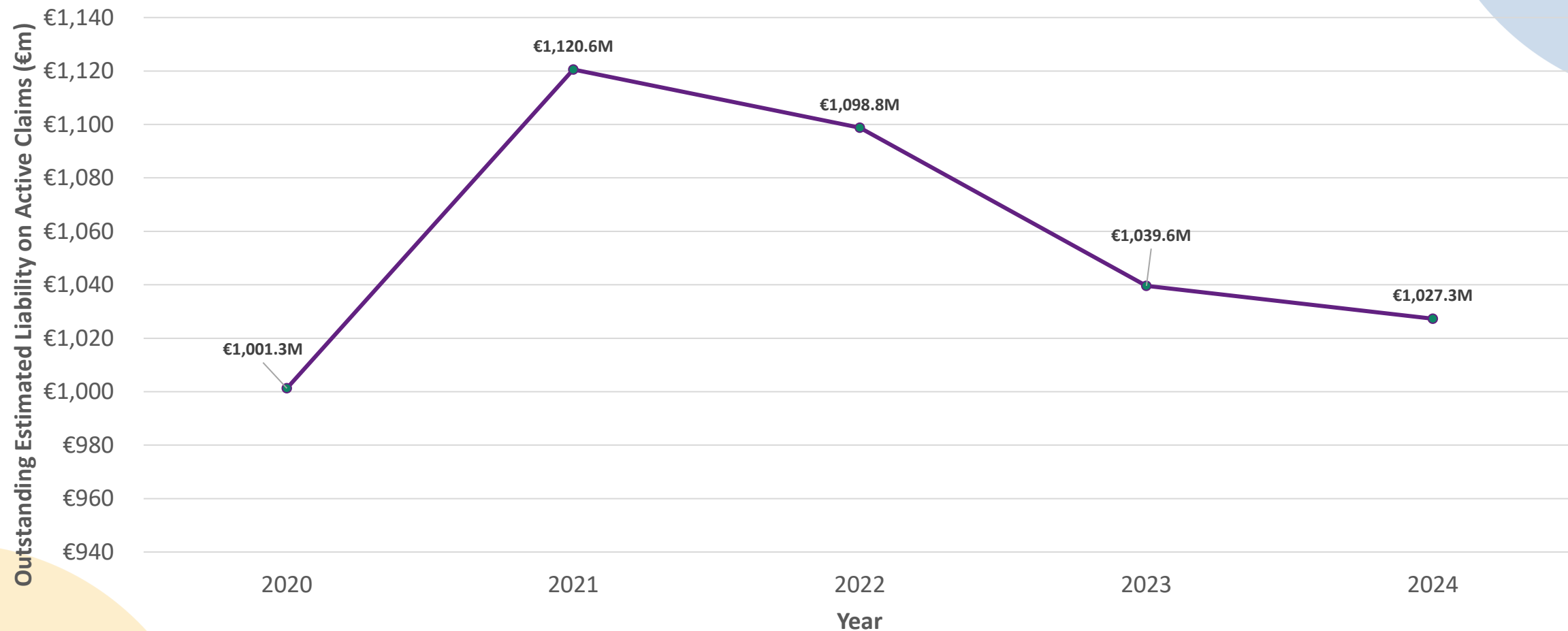
€1.03bn

Total Estimated
Outstanding Liability
relating to active
general claims at year
end 2024

GIS claims received 2020-2024 (excluding mass action claims)



Outstanding estimated liability on active claims at year end 2020 - 2024*



GIS claims finalised 2024 by how they were resolved*

